

## **Mr. Clean Car Wash (MCCW) Monthly Unlimited Wash Program Terms and Conditions**

### **PROGRAM OVERVIEW**

The Monthly Unlimited program provides the convenience of getting unlimited washes/services as defined below for a monthly amount per vehicle at any MCCW location. This program will be in effect unless canceled by either party.

Participation in the program requires an Automatic Recharge Authorization (RFID) tag in each participating vehicle for identification purposes and is valid on the designated vehicle only. The tag may not be removed or damaged. The tag will not be honored if damaged or moved to a different vehicle.

This program requires authorization for MCCW to deduct the monthly program fee from your credit card account on or about the 1st day of each month. Program memberships are pro-rated from the date sold to the first of the next month billing date. MCCW will be the billing party shown on your bill. The monthly program fee may be increased without notice, but will generally be posted at the MCCW location 30 days prior to changing.

### **PROGRAM LIMITATIONS**

The benefits of the designated Monthly Unlimited program cannot be combined with other discounts or club offers, coupons, gift cards/certificates, or complimentary services.

Washes/services will be available during normal business hours, subject to circumstances, including, but not limited to, inclement weather and equipment failure.

Program applies to one vehicle only, but can be transferred to a new/different customer vehicle by visiting any location.

Program membership is for personal use only and is not valid for Taxi/Limousine, or other professional vehicles.

I understand that I must be at least eighteen (18) years of age to participate in the Monthly Unlimited program. I may, however, be of any legal driving age to bring a vehicle to MCCW under this Agreement.

### **CANCELLATION POLICY / PROCEDURES**

The Monthly Unlimited program shall remain in effect until actively cancelled by either party. Participation in the program may be canceled by giving 5 calendar days notice using any one of three options:

- 1) Go into any location and tell them that you want to cancel participation in the program.
- 2) Call 1-877-772-2151 and cancel the program
- 3) Go to [www.mrcleancarwash.com/contact.html](http://www.mrcleancarwash.com/contact.html) to cancel the program

### **REFUND POLICY**

No refunds or partial credit will be issued for charges already billed. Once billed, no refunds or partial credits will be applied for the remaining days in the month, but full benefits/use of the program will remain in effect for that month.

### **ABUSE POLICY & MCCW's RIGHT TO DISCONTINUE**

The MCCW Monthly Unlimited program RFID Tag is associated with a single vehicle. MCCW monitors use and/or abuse of the Monthly Unlimited program. MCCW retains the right to discontinue participation in the Monthly Unlimited program at any time for any reason. The program is operated by MCCW at its sole discretion and may be cancelled or changed at any time without notice.

### **DECLINED / EXPIRED CARDS POLICY**

Credit cards declined on the billing date are given a grace period of 7 calendar days. MCCW will continue to attempt to charge the credit card during the grace period. During the grace period benefits/services in the selected program will remain in effect, but will discontinue at the end the business day on the last day of the grace period if the card or payment has not been tendered. MCCW store management will contact customers via phone and/or email during the grace period to notify them of the situation.

### **AUTOMATIC RENEWAL CHARGE AUTHORIZATION**

I UNDERSTAND THAT BY SUBSCRIBING TO THE MONTHLY UNLIMITED PROGRAM, AND BY SIGNING THE AGREEMENT, I WILL CONTINUE TO BE CHARGED THE MONTHLY FEE INDEFINITELY UNLESS I DISCONTINUE AS PER THE CANCELLATION POLICY/PROCEDURE. I AGREE TO MAKE PAYMENTS OF THE MONTHLY FEE PERMITTED UNDER THIS AGREEMENT. I UNDERSTAND THAT MONTHLY CHARGES PERMITTED UNDER THIS AGREEMENT WILL BE MADE ON THE FIRST DAY OF EACH MONTH. I UNDERSTAND THAT MONTHLY CHARGES PERMITTED UNDER THIS AGREEMENT MAY BE INCREASED WITHOUT NOTICE. PROGRAM MEMBERSHIPS ARE PRO-RATED FROM THE DATE SOLD TO THE FIRST SOLD OF THE NEXT MONTH BILLING DATE. MCCW WILL BE THE BILLING PARTY SHOWN ON YOUR BILL.

### **PRIVACY**

P&G is committed to maintaining your trust by protecting personal information we collect about you, our consumers.

[View full details of our Privacy Statement at http://www.pg.com/privacy/english/privacy\\_notice.html](http://www.pg.com/privacy/english/privacy_notice.html)